

2024 Impact Report



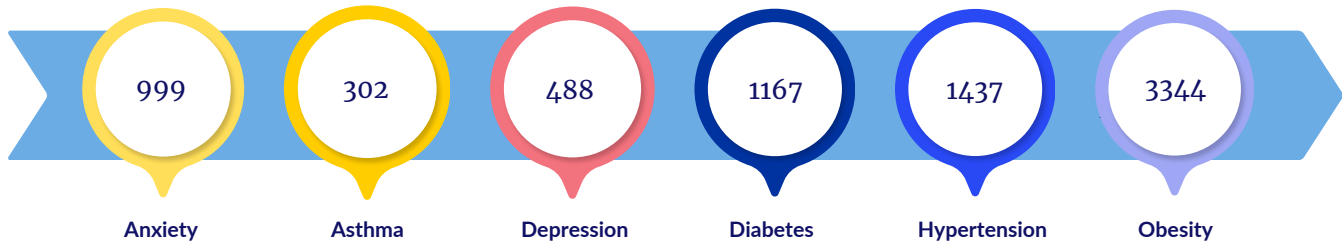
LCH

HEALTH AND COMMUNITY SERVICES

**CELEBRATING 50 YEARS
OF MAKING THE MISSION POSSIBLE**

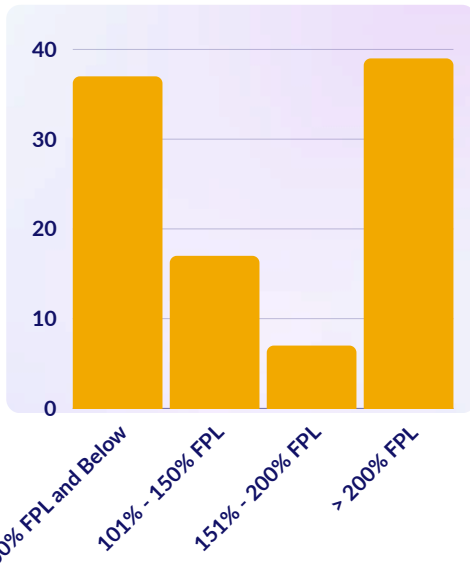
Transforming Lives: Who We Serve

IN-DEPTH LOOK: CONDITIONS IN OUR CARE*

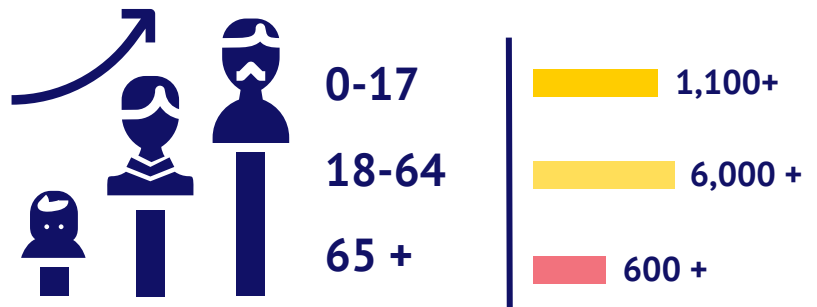


*Number of patients with a diagnosed condition.

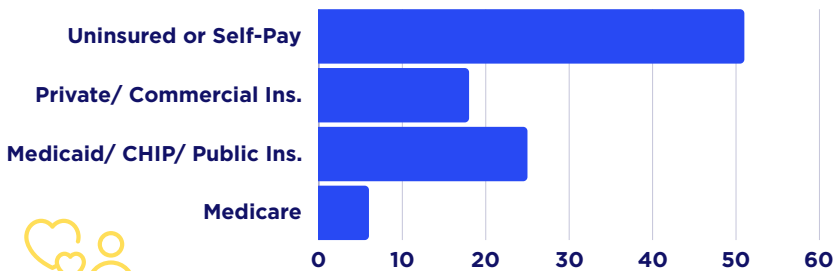
FEDERAL POVERTY INCOME LEVEL**



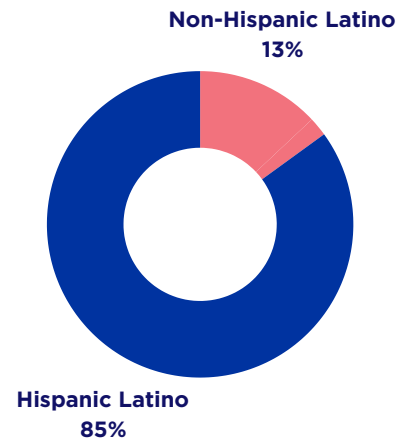
EVERY AGE, EVERY STAGE: AGES WE SERVE



HEALTH CARE BEYOND INSURANCE STATUS



INCLUSIVE CARE: THE ETHNICITIES WE SERVE



**As a Federally Qualified Health Center (FQHC) LCH Offers a sliding fee discount program to all patients based on family income and family size. The Federal Poverty Level (FPL) in 2024 for an individual is \$15,060 and for a family of 4 is \$31,200. (www.HealthCare.gov)

Our Impact



Hope and Healing: A Patient Story

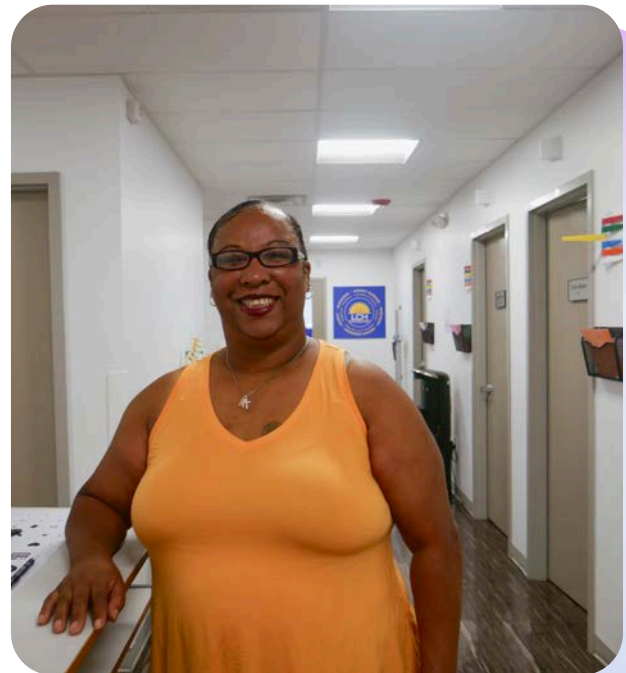
Yojana was diagnosed with T-cell lymphoma at just 2 years old, a shock to her loving family. Despite the daunting journey marked by fevers and a long hospital stay, Yojana, now 3, faced childhood cancer with incredible strength. Her mom, Hilaria, recalls the tough road, including rounds of chemotherapy, a bone marrow transplant, and a liver transplant. The treatment was challenging, leaving Yojana hesitant to speak and sensitive about her hair. However, with unwavering spirit and the support of her dedicated medical team at LCH, Yojana is creating a healthy path forward to enjoy being a kid. Her mom, a longtime LCH patient, is grateful for the support in catching up on Yojana's vaccinations. Through resilience and the love of her family and healthcare providers, Yojana is taking back her childhood, inspiring everyone with her courage and determination.

“

“LCH makes me feel better because they tell me they’re going to take care of her.”

“

“They do their hardest and their best to serve me and they’re compassionate ... they go out of their way for me.”



Halls of Support and Care

At LCH, we strive to provide unwavering support and care to our community, helping individuals lead healthier lives regardless of the challenges they face. Jean Hall, a longtime patient at our LCH Oxford location, has experienced this firsthand. Referred by a friend years ago, she now actively recommends LCH to others due to the invaluable support she has received. Jean appreciates the affordable healthcare services offered by LCH, stating, "LCH has been a blessing in the community." LCH played a crucial role in helping Jean manage her high blood sugar, enabling her to undergo a much-needed knee surgery. She praises our compassionate staff, who go above and beyond to meet her needs, making her feel at ease. Jean is just one of many individuals who have experienced life-changing care at LCH, as we continue to serve the communities of Kennett Square, West Grove, and Oxford with dedication and compassion.

Turning Vision into Reality: Success Stories from the Year



Pia Center for Behavioral Health Opens at LCH West Grove

We celebrated the opening of the Pia Center for Behavioral Health at LCH West Grove. This new facility, sponsored by Michael and Nancy Pia, enhances our commitment to providing accessible mental health care.

US Secretary Becerra & Representative Houlihan Visit LCH

On May 10, 2024, we welcomed U.S. HHS Secretary Xavier Becerra and Congresswoman Chrissy Houlihan to LCH Kennett Square. Their visit highlighted efforts to make healthcare more affordable and accessible for our community.



LCH Implements Medicaid Renewal Outreach

LCH began assisting patients with Medicaid renewals to ensure they retain coverage. This year our Social Assistance team began actively reaching out to those with upcoming renewal dates, to provide enrollment services, and were partnering with local agencies to provide additional support and resources.



Nutrition Education Starts with Penn State Extension Program

LCH announced our partnership with Penn State University's Expanded Food and Nutrition Education Program (EFNEP) to enhance nutrition education in our community. Starting March 2024, this program empowers individuals with knowledge to maintain optimal health through informed dietary choices.



Chester County Health Department, LCH, & CCIU Team Up for Student Vaccination Program

We're thrilled to have partnered with the Chester County Intermediate Unit's Migrant Education program to provide vaccine referrals and healthcare education to migrant families supported by the Chester County Health Department. Our three Chester County health centers are ready to serve, with bilingual staff available to assist.



Hear from our patients!



Patient Voices



Behavioral Health

“ I always look forward to my appointments with Beth. She is the best therapist I have ever had! ”



Dental

“ Everything they do is excellent from the point you go into the building until the end. ”



Pediatrics

“ I love everyone at LCH. They have helped me so much and I'm so thankful I found them... They really care about me and spend time to make sure I am ok and understand everything! Thank you, LCH! ”



Women's Health

“ I went through cancer and Mrs. Daphne, is an excellent social worker. She was the one who helped me throughout the process. They even scheduled my appointments for chemo. ”



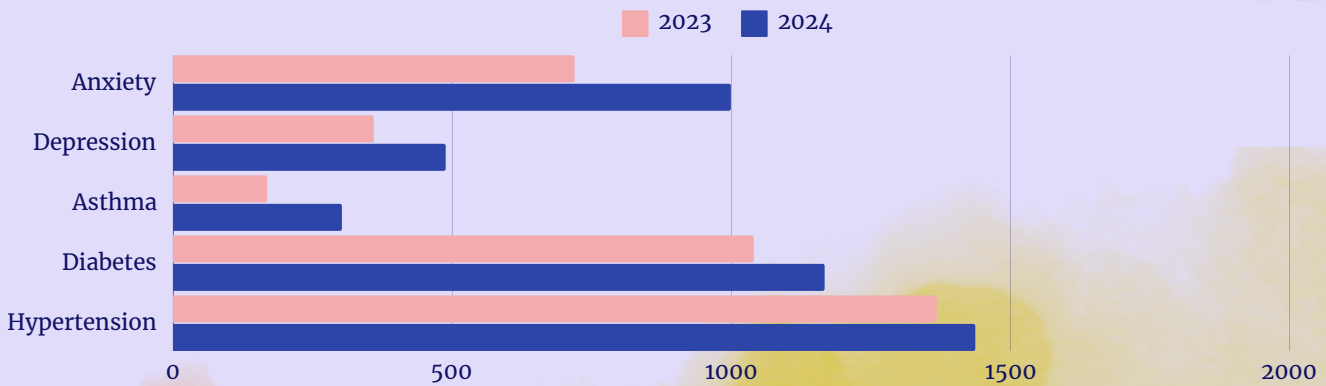
Primary Care

“ I was blown away by the intense full coverage the provider spent with me. She took the time to listen to all my concerns and address each one with great help. The nurses there were extremely friendly and helpful as well. I have never had a doctor visit like this, where the doctor was so thorough, knowledgeable, and helpful. Amanda is amazing! ”



Chronic Conditions in Focus

Community members with chronic conditions are turning to LCH for their health and well-being.



Graph indicates number of unduplicated patients served with an active diagnosis by fiscal year.

309% increase in patients signed up for the LCH Patient Portal in 2024. The LCH Patient Portal provides patients access to their health and providers at the touch of their finger tips.

Celebrating

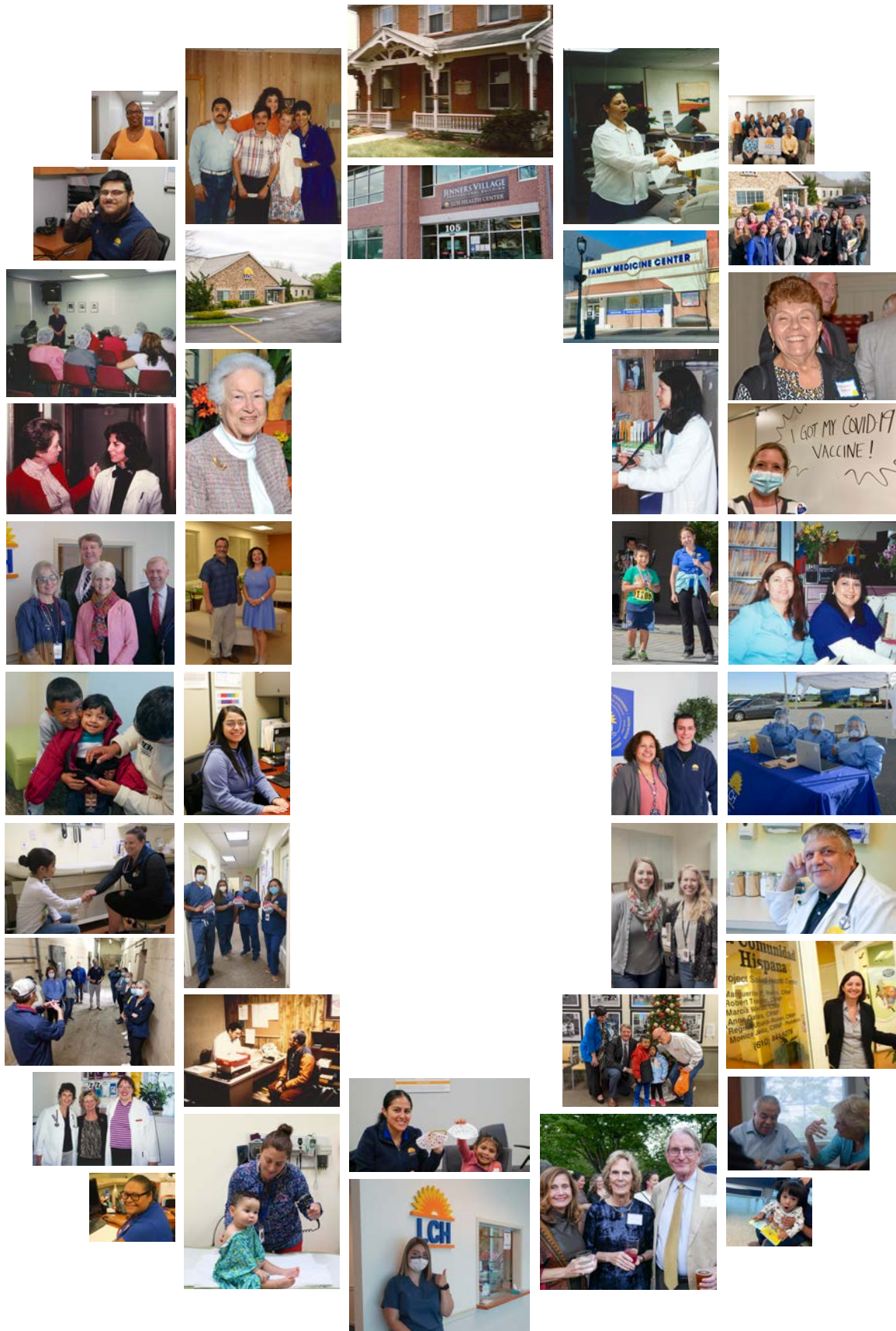
50 Years of Service



For half a century, LCH Health and Community Services has been a cornerstone of health and well-being in our community. Established in 1973 by dedicated residents, clergy, and advocates of Kennett Square, LCH was founded to address the needs of vulnerable families, particularly those drawn to the area by the mushroom industry. Over the years, we have expanded our reach and services, now operating health centers in Kennett Square, West Grove, and Oxford, providing accessible, equitable, and expert care to nearly 9,000 individuals annually.

Our mission to improve the health and well-being of people and our community continues by offering high-quality healthcare, resources, and social services. We believe in person-centered, integrated, and affordable care for all.





Reflecting on our 50-year journey, we are proud of the profound impact we've made in the lives of our community members. We acknowledge our many partners who help LCH to support our patients and provide whole person care. We thank our generous supporters for making our work possible.

Our unwavering dedication to serving those in need and fostering a healthier, more vibrant community continues as we welcome all to join LCH in our quest for health and happiness. As we celebrate this milestone, we extend our heartfelt gratitude to our patients, supporters, staff, and the broader community for their trust and collaboration. Together, we look forward to continuing our mission of promoting health and well-being for all in the years to come.

Watch our 50th celebration!



Bringing Care out to the Community

A typical Community Health Screening provides each participant with vital sign evaluations, a short conversation with a medical provider about health concerns, and the ability to schedule a follow-up appointment with LCH.



LCH Health and Community Services of Kennett Square, PA

LCH Pediatrics of West Grove, PA

Avon Grove High School

Lighthouse Youth Center

LCH Health and Community Services of Oxford, PA

South Mill Champs



Our Community Partners



WESTSIDE
COMMUNITY CENTER



A word from our leaders



Ronan W. Gannon

Chief Executive Officer

John Rafferty

Chair, Board of Directors

As we reflect on 2024, we are proud of LCH's continued commitment to providing exceptional care, especially to friends and neighbors in our community who are managing chronic health issues. This year, we expanded our chronic care programs and strengthened partnerships to offer more forms of support to our community.

Nationwide, healthcare faced significant staffing challenges, and LCH was no exception. Despite these obstacles, our dedicated team rose to the occasion, ensuring that nearly 9,000 patients received the care they needed. We are grateful for the resilience our healthcare team demonstrated as we ensured a full complement of that team.

Our Board of Directors

John Rafferty,
Board Chair
James Curtis,
Vice Chair
Brian Kornet,
Treasurer
Andrea Hickey Mills,
Secretary

Bethany Atkinson
Roberto Ayllon
Shane Flickinger
Julie Landgrebe
Fran Lutz
Theresa Marran
Elizabeth Morales

Jacqueline Ortiz
Lisa Passante
Adriana Perez
Janet Rodriguez
Deisy Tapia
Alice Moorhead -
Member Emeritus

LCH also made important strides toward value-based care, which is a move toward focusing on improving patient outcomes while enhancing access to essential services like mental health and preventive care. In addition, we upgraded our facilities to better meet the needs of our patients, ensuring a welcoming environment for all.

As we look to the future, we are excited to continue evolving and growing alongside the needs of our community. Thank you to our incredible staff, partners, and supporters for making 2024 a year of important progress and significant impact.

Warm regards,



Ronan W. Gannon
Chief Executive Officer

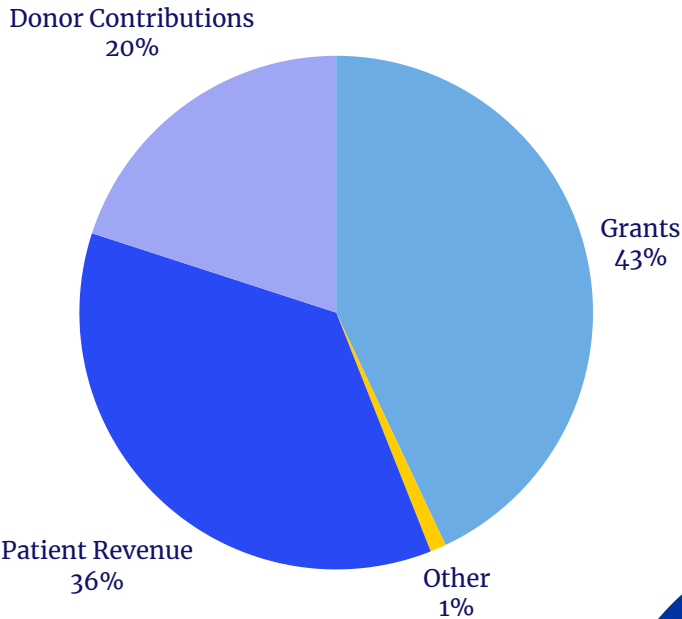


John Rafferty, Esq.
Board Chair

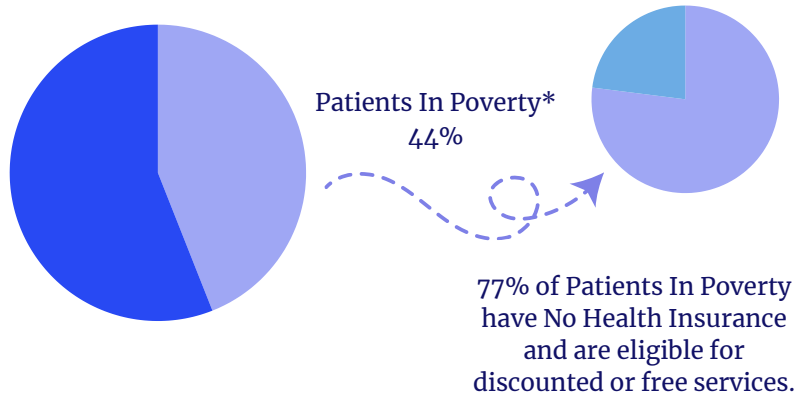


Funding Impact

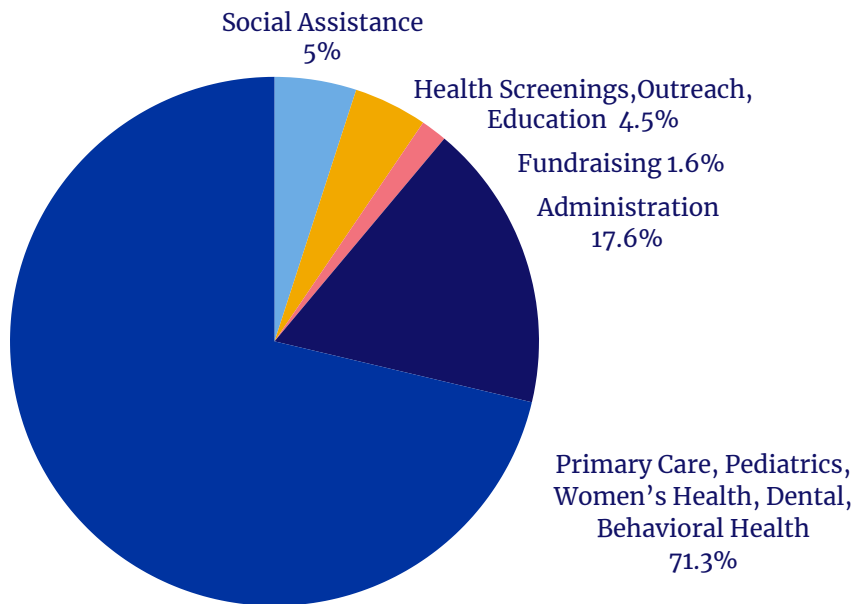
HOW WE FUND OUR SERVICES



WHY WE NEED GRANTS AND CONTRIBUTIONS



WHERE WE UTILIZE FUNDING



Our Future

LCH and other community health centers remain a bright spot in a challenging healthcare landscape. Over the past few years, through collaboration and dedication, LCH has significantly expanded our reach and impact. Today, across the United States, 30 million people—including 400,000 veterans—receive vital primary healthcare at community health centers in over 14,000 neighborhoods. Our model of care has proven to be both effective and responsive to the needs of our nation's most underserved populations, and indeed the residents of southern Chester County are no exception.

Looking ahead, LCH will continue to build on this legacy of service. We remain committed to ensuring that everyone in our community has access to the care they need, while we embrace new opportunities to expand and innovate. By staying deeply connected to the people we serve, LCH will remain a powerful force in shaping a healthier future for all.

*Patients in Poverty have an annual income of 200% of the Federal Poverty Level (FPL) or less. In 2024 the FPL for an individual is \$15,060 and for a family of 4 is \$31,200. (www.HealthCare.gov)



Our Donors

GIFTS OF \$1,000,000 AND ABOVE

Mildred H. Miller*

GIFTS OF \$250,000 AND ABOVE

AstraZeneca Foundation

GIFTS OF \$150,000 AND ABOVE

Independence Blue Cross Foundation
Pennsylvania Association of Community Health Centers

GIFTS OF \$100,000 AND ABOVE

Blue Yak Foundation
United Way of Southern Chester County

GIFTS OF \$50,000 AND ABOVE

Alice and Rodman Moorhead, III
Chester County Commissioners
Independence Foundation
Marshall-Reynolds Foundation
UnidosUS

GIFTS OF \$10,000 TO \$49,999

Ann and Steven Hutton
Applestone Foundation
Chester County Fund for Women and Girls
Constellation
Greg and Kathy Ann Joseph
Lewis Macleod
Margie Terrana
Michael J. and Anne Moran
Oxford Area Foundation, Inc.
Paula and Joel Rind
Robert E. Lamb Foundation Inc.
The Roemer Foundation
United Way of Chester County
Upstream USA

GIFTS OF \$5,000 TO \$9,999

Anne Humes
Franny and Franny Abbott
Gawthrop Greenwood, PC
Greg Hutchinson
John and Carlene Jackson
John and Kerry Harper
John and Sarah Rafferty
Manfredi Cold Storage & Distribution, Inc.
Matz Family Charitable Fund

GIFTS OF \$1,000 TO \$4,999

American Mushroom Institute
Ana R. Amarante-Craig Esq.
Andrew and Bethany Atkinson
Ann LaPides
Anonymous
Avon Grove Lions Foundation, Inc.
Barbara and Jim Mercante
Beiler-Campbell Realtors and Appraisers
Beth Morling and Darrin Pochan
Cathy Carr
Cherie L. Wright
Chris and Stacey Close
ChristianaCare Health System

GIFTS OF \$1,000 TO \$4,999 (continued)

Cynthia and Forrest McIlwain*
Domestic Violence Center of Chester County
Elizabeth and Burling Vannote
Evangelical Lutheran Church of St Michael the Archangel
Frederick and Patricia Meserve
Gloria Adriana and Daniel Perez
Haggerty, Goldberg, Schleifer & Kupersmith, P.C.
Hedvika Knoth
Ian and Mary MacKinnon
In Memory of Dr. Verplanck
James and Janet Kane
James S. Herr Family Foundation
Jane and James Greenfield
John and Nancy Papay
Johnson & Johnson HOLA Chapters
Kate Marcus
Lanay Hartmann
Lisa Passante
London Grove Monthly Meeting
Longwood Gardens
M. Roy and Gretchen Jackson
Mae January and Timothy Sterrett
Melanie Chadwick
Mendoza Group, Inc.
Michael and Karen Forwood
Mr. Francis and Mrs. Marjorie Lutz
Mrs. Lynne Seligman
Ms. Betty Garrett
Nancy and Michael Pia
Nancy Arnosti
Oxhaven Communities
PenCap Online Marketing, LLC
Penn Medicine CAREs
Phillips Mushroom Farms, L.P.
Richard Lyon and Pamela Allenstein
Ronan and Lathie Gannon
Ryan and Pia McCann
Samuel Slater and Lornie Forbes
Sher-Rockee Mushroom Farms
South Mill Champs
T Walter and Marjorie Herbert
The Mushroom Festival, Inc.
The Tri-M Group, LLC.
The Walmart Foundation
Thomas and Frances Roosevelt
Wawa Foundation
William O. LaMotte III
Wilson King and Victoria Vinton
WSFS Bank

GIFTS TO \$999

Adriana and Christopher Fazio
Alan Silverman
Albert J. Schmitt
Alison Payne
Allie King
Alysha Parker
Andrea and Kevin Hickey
Annette and Wesley Bowers
Anonymous

GIFTS TO \$999 (continued)

Antone and Dorothy Ortaldo
Arthur Goldman and Melissa Kurtzman
B. Gerard Bricks
Barbara and Thomas Mancill
Barbara Harrison McPherson and Michael McPherson
Barbarajene Williams
Benjamin R. Barnett
Beverly Hartgrove
Brad Schofield
Brendan Murphy
Brett Dolente
Brian and Diana Kornet
Brooke and Rodman W. Moorhead, IV
Carla M. Puppin
Carol Coleman
Carolyn Gibson
Charles and Karen Kruelle
Chris and Suzanne Hughson
Christine Allen
Christine Grove
Christopher B. Wills
Cristian deRitis
Dale H. Frens
Dan and Elaine Burgess
David J. Wierz
David K. Leonard
David R. Dickens
David Ross



1973

LEGACY SOCIETY

The 1973 Legacy Society was formed to create a legacy of support that strengthens our ability to serve our community for generations to come. Whether through a bequest, trust, or beneficiary designation, 1973 Legacy Members are providing vital resources for the future. Become a part of the 1973 Legacy Society today and leave a legacy of health, hope, and positive change.

*1973 Legacy Society Member

GIFTS TO \$999 (continued)

Deborah and Bruce Whitney
Debra Swayne
Deisy Tapia
Dennis and Wy McCartney
Dennis Murphy
Diane DeVestern
Donald J. Bradt
Douglas Myers and Kimberlee Brosnan-Myers
Edward and Julia Farber
Edward Borneman
Elizabeth Warren
Elk Ridge Social Club
Eric and Nina Hansen
Eric Rufe
Ernest and Gabrielle Kimmel
First Baptist Church of Kennett Square
Fulton Bank
Gale Ferranto
Gerbron Wholesale
Gertrude and John Steel
Givinga Foundation, Inc
Gretchen Wright
Gwendoline Knapp
Harendra Patel
Helen C. Gannon
Hockessin Monthly Meeting of Friends
Ian and Mariel Whitney
J. Clayton and Starr Bright
Jacqueline Ortiz
James and Dorothy W. Beck
James and Nancy Haughton
James Curtis
James Kauer
James Mini
James W. Wheeler
Jan Torras
Jane Hershberger
Jeanne E. Franklin
Jeanne Searer
Jeffrey Dye
Jennifer Carr
Jill Beech*
Joan Holliday
Joe and Cathy Huston
John and Mary Devido
John and Mary Lou Vansant

John and Sandy Slauch
John and Vicki Manning
John D. Neiman
John Kozakowski
John M. Thaeuder
Johnson & Johnson Foundation
Joseph Claricurzio
Joseph Greco
Joy Slater
Judith A. Hinds
Judith and Maurice Hare
Julane Knobil
Julia Loving
Julie Diaz
Julie Landgrebe
Karen M. Furlano
Karen Y. Cromley
Kate and Thomas Wickersham
Kate Hoffer
Kate Martin
Kathleen S. Book
Kelly and Steve Blewitt
Kenneth and Moira Mumma
Kristin Livingston
Landhope Corporation
Lauren Dicair
Legacy Land Water Partners, Inc.
Lenda Carrillo
Leslee Schad and Louis Kaplan
Lin Klein
Marcia Tyrrell
Margaret and Thomas Rivello
Margaret Camp
Margarita Garay-Zarco
Marie P. Graham
Mark and Anna Myers
Martin Bonifanti
Mary and Bruce Knapp
Mary Anne and Edwin Sparks
Mary Maslar
Maryann Schaftlein
Meredith Tweedie
Merwin and Margaret Soash
Michael and Katherine Bucklin
Michael Karwic
Michael McCabe
Mikki and John Washburn
Nancy Barnabei
New Garden Monthly Meeting

Nina Draper
Oxford Presbyterian Church
Oxford United Methodist Church
Paul Hoffer
Pete N. Hillyer
Regina and Matthew Rogers
Richard and Catherine Huneke
Richard and Lisa Giacco
Richard C. Bingham
Richard D. Skeirik
Rick and Jill von Czoernig
Robert and Jane Dols
Robert and Joan Buck
Robert and Louisa Leopold
Robert and Mary Howie
Robert and Patricia Scott
Rudolf and Elizabeth Hutz
Rudolph F. Karkosak
Sarah Rovine
Scott and Susan Wartel
Sergio Carmona
Stephanie Pia
Stephen Roberts
Steven and Deborah Casey
Steven and Margaret Castorani
Steven and Susannah Siepser
Susan Tedesco
The William K. Stewart Sr. Foundation
Theresa L. Marran
Therese H. Woodman
Thomas K. Hoehle
Tsvetomir Vretenarov
Valerie Grant
William and Adrienne Gallagher
William and B.D. Lockard
William and Gail Van Wie
William and Linda Riondet
William and Noreen Haubert
William Penn Foundation
William W. Wylie Jr.

GIFTS-IN-KIND

CARing for Kids Foundation
Chester County Food Bank
Concordville Nissan Subaru
Direct Relief
Herr Foods Inc.
Maris Grove Blanket Circle
Westminster Presbyterian Church
Safeguard

***1973 Legacy Society Member**

OUR VISION

LCH will set the highest possible standard for community health and wellness by creating and sustaining the resources, conditions, and opportunities that enable all LCH patients and community members to experience their optimal health and wellness.

OUR VALUES

Respect
Excellence
Patient-Centered
Community-Focused
Dedication

OUR MISSION

LCH's mission is to improve the health and well-being of people and communities by providing high quality healthcare, resources, and social services.