

WEBSITE PRIVACY STATEMENT

LCH Health and Community Services is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the LCH Health and Community Services site and governs data collection and usage. By using the LCH Health and Community Services site, you consent to the data practices described in this statement.

Collection of your Personal Information

LCH Health and Community Services collects personally identifiable information, such as your email address, name, home or work address or telephone number. LCH Health and Community Services also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by LCH Health and Community Services. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by LCH Health and Community Services for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the LCH Health and Community Services site.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through LCH Health and Community Services public message boards, this information may be collected and used by others. Note: LCH Health and Community Services does not read any of your private online communications.

LCH Health and Community Services encourages you to review the privacy statements of websites you choose to link to from LCH Health and Community Services so that you can understand how those websites collect, use and share your information. LCH Health and Community Services is not responsible for the privacy statements or other content on websites outside of the LCH Health and Community Services family of websites.

Use of your Personal Information

LCH Health and Community Services collects and uses your personal information to operate the LCH Health and Community Services website and deliver the services you have requested. LCH Health and Community Services also uses your personally identifiable information to inform you of other products or services available from LCH Health and Community Services and its affiliates. LCH Health and Community Services may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

LCH Health and Community Services does not sell, rent or lease its customer lists to third parties. LCH Health and Community Services may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, LCH Health and Community Services may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to LCH Health and

Community Services, and they are required to maintain the confidentiality of your information.

LCH Health and Community Services does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent. LCH Health and Community Services keeps track of the websites and pages our customers visit within LCH Health and Community Services, in order to determine what LCH Health and Community Services programs are the most popular. This data is used to deliver customized content and advertising within LCH Health and Community Services to customers whose behavior indicates that they are interested in a particular subject area.

LCH Health and Community Services websites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on LCH Health and Community Services or the site; (b) protect and defend the rights or property of LCH Health and Community Services; and, (c) act under exigent circumstances to protect the personal safety of users of LCH Health and Community Services, or the public.

Use of Cookies

The LCH Health and Community Services website uses “cookies” to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a webpage server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the web server that you have returned to a specific page. For example, if you personalize LCH Health and Community Services pages, or register with LCH Health and Community Services site or services, a cookie helps LCH Health and Community Services to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same LCH Health and Community Services website, the information you previously provided can be retrieved, so you can easily use the LCH Health and Community Services features that you customized.

You can accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the LCH Health and Community Services programs or websites you visit.

Security of your Personal Information

LCH Health and Community Services secures your personal information from unauthorized access, use or disclosure. LCH Health and Community Services secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Changes to this Statement

LCH Health and Community Services will occasionally update this Statement of Privacy to reflect company and customer feedback. LCH Health and Community Services encourages you to periodically review this Statement to be informed of how LCH Health and Community Services is protecting your information.

Contact Information

LCH Health and Community Services welcomes your comments regarding this Statement of Privacy. If you believe that LCH Health and Community Services has not adhered to this Statement, please contact LCH Health and Community Services at feedback@lchservices.org. We will use commercially reasonable efforts to promptly determine and remedy the problem.