



HEALTH AND COMMUNITY SERVICES

2021 ANNUAL REPORT



On behalf of LCH, we are pleased to bring you this report on our activities throughout the past year. As you might imagine, it has been an extraordinary time to be a community health center. Now more than ever, it is clear that our services are a lifeline for more than 8,000 people a year in southern Chester County. We are extremely honored to continue providing our essential services to those who need us, and incredibly proud of the dedication of our staff and the adaptability our organization has demonstrated in the past year.

LCH has spent the past year at the forefront of the pandemic: serving those whose health and economic stability were affected by COVID-19; vaccinating more than 11,000 LCH patients and community residents; and conducting outreach and education across southern Chester County to inform the community's most vulnerable about the benefits of getting vaccinated.

We also realized our long-desired objective of creating a new, beautiful, and much larger home for our Oxford Health Center. With this new home right on Third Street, we are poised to serve more patients than ever.

In the year to come, we will be focusing on the expansion of the services that are most valuable to those we serve. After almost two years of pandemic fears and changes, our community is in more need of compassionate, accessible, and affordable mental health care now more than ever. In response, LCH team members now provide this service at all three LCH sites.

We cannot overstate our appreciation of all those who have rallied to LCH this year, whether to support our COVID-19 response or one of the other initiatives mentioned in this report. We absolutely could not do this work without the friendship and generosity of our community. Thank you so much for partnering with us to keep southern Chester County strong and healthy!

In good health,

Ronan W. Gannon
Chief Executive Officer



Pia McCann
Chair, Board of Directors



ACCOMPLISHMENTS

LCH'S COVID-19 RESPONSE

As a community health center, LCH has been on the front lines of the COVID-19 crisis since the beginning. Over the past year, we have:

- Administered more than **11,000 COVID-19 vaccine doses** across southern Chester County: approximately half to LCH patients and half to other community members.
- Led a **community education group** with more than **20 leaders** from other health and human services organizations, focused on conducting outreach to, and improving access for, vulnerable community members.
- Offered **social assistance** and **mental health support**, both in person and via telemedicine, based on each individual's needs.
- Collaborated with our state and county health departments to **bring vaccines** to mushroom farmworkers and other **vulnerable populations**.



LCH staff have worked with admirable dedication throughout this difficult time, and we expect to remain responsive to the ever-changing pandemic. As new variants emerge and booster vaccinations are needed, we will continue to remain at the forefront of our community's health needs.

NEW LCH OXFORD SITE OPENED

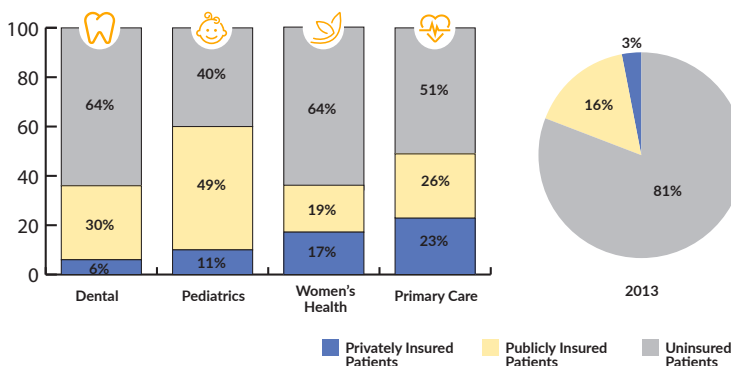
LCH's new Oxford site on Third Street opened in the spring of 2021. Our Oxford team moved from a smaller site, opened in 2016, to staff this larger site enabling increased capacity for both physical and mental health care. Despite the pandemic, we held a ribbon cutting ceremony with the Oxford Chamber of Commerce, and hosted a small Open House for local partner agencies so key members of the Oxford community could see and learn about LCH's Oxford site and services firsthand.



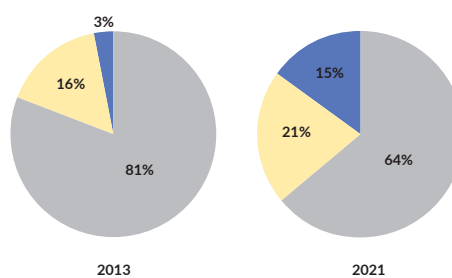
WHO WE SERVE

8,095 PATIENTS SERVED across LCH health centers in FY 2021

Patient Insurance Types by Department
FY2021



Overall Insurance Breakdown
FY2013 vs FY2021



As a Federally Qualified Health Center, LCH takes care of all patients, regardless of insurance status or ability to pay. With the support of our health insurance navigators on our Social Assistance team, hundreds of patients have learned more about health insurance and enrolled in plans to best protect themselves and their families.

SPOTLIGHT ON EDUCATION

At LCH, we know that educational levels are closely correlated with good health. Last year, we needed to be creative to bring better educational options to our patients, and staff stepped up to meet the challenge. With the support of Title V funding, our Pediatric Center launched an initiative, to help our youngest patients address developmental delays by encouraging reading at home. Our Escalera high school program at Avon Grove High School conducted the entire year's program virtually, and our first cohort of students graduated with plans for college and careers. Finally, our GED and citizenship students also learned online for most of the year, enjoyed considerable educational success, and are now poised for better jobs and better income.



FINANCIAL HIGHLIGHTS

STATEMENTS OF ACTIVITIES

YEAR ENDED JUNE 30, 2021

	2020	2021
REVENUE AND SUPPORT		
Total Revenue and Support	8,485,962	10,717,137
EXPENSES		
Program Services	7,415,084	8,403,359
Supporting Services	1,100,571	1,366,446
Total Expenses	8,515,655	9,769,805
CHANGE IN NET ASSETS	(29,693)	947,332

STATEMENT OF FINANCIAL POSITION

YEAR ENDED JUNE 30, 2021

	2020	2021
CURRENT ASSETS		
Cash	3,724,204	4,027,006
Other Current Assets	1,302,076	1,009,326
Total Current Assets	5,026,280	5,036,332
Property and Equipment	3,283,351	3,370,975
OTHER ASSETS		
Total Assets	8,429,959	8,557,050
LIABILITIES AND NET ASSETS		
CURRENT LIABILITIES		
Total Liabilities	1,580,907	760,666
NET ASSETS		
Total Net Assets	6,849,052	7,796,384
Total Liabilities and Net Assets	8,429,959	8,557,050

REVENUE

2021

Contributions Revenue	1,973,996	18%
Government and Other Contract Revenue	4,772,943	45%
Program Service Fees	2,930,594	27%
Other Support	1,039,604	10%

TOTAL REVENUE

10,717,137

CONTRIBUTIONS REVENUE

2021

Individuals	296,850	15%
Foundations	1,440,082	73%
Corporations	58,899	3%
Government	31,000	2%
Other	147,165	7%

TOTAL CONTRIBUTIONS

1,973,996

EXPENSES

2021

Program	8,403,359	86%
Fundraising	146,632	2%
Management and Administrative	1,219,814	12%

TOTAL EXPENSES

9,769,805

Visit www.LCHcommunityhealth.org/About-Us to see our full list of supporters.

BOARD MEMBERS

OFFICERS



Pia McCann,
Board Chair



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MEMBERS



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Domenic Vacca



Leah Whyte

OUR DONORS

GIFTS OF \$100,000 AND ABOVE

Independence Blue Cross Foundation
Longwood Foundation, Inc
Pennsylvania Association of Community Health Centers
United Way of Southern Chester County

GIFTS OF \$50,000 TO \$99,999

Chester County Community Foundation
Independence Foundation
Mr. and Mrs. Robert D. McNeil

GIFTS OF \$10,000 TO \$49,999

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Mary Anne and Ed Sparks
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The Leon & Helen Weiner Foundation
West Pharmaceutical Services

GIFTS OF \$1,000 TO \$4,999

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GIFTS TO \$999

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GIFTS TO \$999 (CONT)

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GIFT-IN-KIND DONATIONS

Ms. Audrey Conway	Independence Blue Cross	National Alliance for Hispanic Health	Westminster Presbyterian Church
Direct Relief	Maris Grove Blanket Circle	The Pearls of Distinction Foundation	

This list includes contributions and payments made on pledges in fiscal 2021. Every effort has been made to produce accurate recognition lists. If you observe an error or omission, we apologize in advance and ask that you bring it to our attention by calling 610-444-7750 ext. 220 or emailing us at lriloff@lchps.org. Gift list includes payment on pledges.



AMIGOS OF LCH EVENT

On October 15, 2021, LCH held its fifth annual Amigos and Amigas of LCH Event virtually. We were pleased to honor Ann and Steven Hutton as the 2021 recipients of the Alice K. Moorhead Community Impact Award, and Sarel Fonseca as our Volunteer of the Year. The event raised needed funds for LCH's programs and services.

LOOKING TO THE FUTURE



(Left to right): Courtney Erroa, LCSW, Behavioral Health Consultant, Marykate McShane, LSW, Behavioral Health Consultant, Beth Warren, LPC, CADC, Behavioral Health Manager, Anna Roosevelt, LCSW, Behavioral Health Consultant, and Meredith Sullivan, LPC, CADC Behavioral Health Consultant. (Inset): Daisy Lara, DNP CRNP FNP-BC PMHNP-BC Certified Psychiatric Mental Health Nurse Practitioner

ADDRESSING MENTAL HEALTH CARE

For the past six years, LCH has offered behavioral health counseling alongside our physical health care. In 2020, we added both a Psychiatric Mental Health Nurse Practitioner to our team to offer prescription care when needed, and the capacity to provide Medication Assisted Therapy (MAT) to patients struggling with Substance Abuse Disorder.

Over the past few years, our community, county, state and nation have seen alarmingly high rates of depression, anxiety, and other mental health problems. The pandemic has exacerbated this distress, especially among young people. In the year ahead, we expect to devote even more resources to ensuring that everyone in our community has access to our affordable, bilingual, and compassionate mental health services at all three LCH sites.



MISSION

We change lives by serving southern Chester County as the leading provider of integrated health and community services.

VISION

A vibrant, equitable, inclusive, prosperous, and healthy community for all.

FOR MORE INFORMATION

610.444.7550

www.LCHcommunityhealth.org



Facebook.com/LCHcommunityhealth

Kennett Square Health Center
731 West Cypress Street
Kennett Square, PA 19348

Oxford Community Health Center
14 South 3rd Street
Oxford, PA 19363

Dental Center, Pediatrics & Women's Health Center
105 Vineyard Way
West Grove, PA 19390

